

WoofWoof

Privacy Policy

Effective Date: April 20, 2026

1. Overview

This Privacy Policy explains what data WoofWoof ("App", "we", "us") collects, how it is used, and how we protect it. By using the App, you agree to this Policy.

2. Data We Collect

2.1. Data You Provide

- Pseudonym (username) — a name you choose yourself. We do not ask for your real name, phone number, or email address.

2.2. Technical Data

- IP address and connection parameters — used solely to establish connections (calls, message delivery) and are not stored permanently.
- Session data (connection/disconnection timestamps) — stored in anonymized form to ensure service functionality.

2.3. Data We Do NOT Collect

We do not collect or request:

- Real name or surname
- Phone number
- Email address
- Geolocation
- Payment information
- Device contacts

3. Encryption

3.1. Messages — End-to-End Encryption (E2E)

Text messages in WoofWoof are protected by end-to-end encryption. This means:

- Messages are encrypted on your device before being sent to the server.
- Only encrypted data is stored on our servers — we are technically unable to read it.
- Encryption keys are generated and stored only on the devices of the conversation participants.

3.2. Calls — Encryption in Transit (DTLS-SRTP)

Voice and video calls are transmitted via WebRTC and protected by the standard DTLS-SRTP encryption protocol:

- All media traffic (audio and video) is encrypted in transit between your device and the server.
- Calls are routed through an SFU server (mediasoup), which is a technical participant in the WebRTC session. This means encryption occurs on the client-to-server leg, not directly between end users.
- We do not record or store the content of calls.

Calls are therefore protected by encryption in transit, but are not end-to-end encrypted (E2E) in the technical sense — unlike text messages.

4. How We Use Data

The minimal data we collect is used solely to:

- Operate the messenger (message delivery, call establishment).
- Identify users within the system by their pseudonym.
- Provide technical support and troubleshoot issues.

We do not use your data for targeted advertising, profiling, or transfer to third parties for commercial purposes.

5. Sharing Data with Third Parties

We do not sell, lease, or share your data with third parties, except as required by law (e.g., court order or request from authorized authorities). In such cases, we can only provide data we actually have — your pseudonym and anonymized technical data. We cannot provide message content as we are technically unable to decrypt it.

6. Data Retention

Encrypted messages are stored on the server until the user deletes their account. After account deletion, all associated data is removed from our servers within 30 days.

7. App Permissions

The App requests the following permissions to function:

- Microphone — for voice calls and voice messages.
- Camera — for video calls.
- Internet — for message transmission and call establishment.

We do not access these resources in the background without your knowledge.

8. Children

WoofWoof is not intended for individuals under the age of 13. We do not knowingly collect data from children. If you become aware that a child under 13 is using our service, please contact us.

9. Your Rights

You have the right to:

- Delete your account and all associated data at any time.
- Change your pseudonym.
- Request information about what data we hold about you.

10. Policy Changes

We may update this Privacy Policy. We will notify you of significant changes through the App interface. Continued use of the App after changes indicates your acceptance of the updated Policy.

11. Contact

For privacy-related inquiries, please contact us through the App's website.